

TOOL BOX TALKS

Working with the Public

Slip, Trip, and Fall Prevention



A staff member was interacting with customers on an outside walkway. The employee fell and suffered a broken wrist. Review these public safety tips with your employees.

Tool Box Tips

1. Know your limitations when interacting with the public.
2. Be cognizant of your level of physical activity and how negative consequences could occur after intense physical exercise.
3. Watch for individuals that may approach you for questions.
4. Wear appropriate shoes for the task, when engaging in outside activities or when helping others.
5. Stay on established walkways and avoid running and jumping.
6. Avoid jumping over or off of landscaping, retaining walls, fences, benches and tables.
7. Make sure you wear safety gear that is expected when engaging in outdoor activities.
8. Use your safety training interacting with customers.
9. Do not encourage or participate horseplay among coworkers or the public.

Lead by example.

**Safety rules
in the workplace.**

These advisory materials have been developed from national standards and sources believed to be reliable, however, no guarantee is made as to the sufficiency of the information contained in the material and Missouri Employers Mutual Insurance Company assumes no liability for its use. Advice about specific situations should be obtained from a safety professional.

For more information:



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